

CONFERENCE PROGRAM DAY 1

Monday, 8th October 2018

8:30am – 9:00am	Registration	
9:00am	<i>Welcome to Country</i> – Aunty Matilda House (of the Ngambri-Ngunnawal family group)	
9.15am	<i>Welcome to Conference</i> - Michael Pope, Master of Ceremonies	
9:30am	Keynote Address <i>Wellness & Reablement in Community Transport: A Reflective Exercise</i> Rocellita Laccina, NCOSS Program Delivery Officer	
10.00am	Speaker Address <i>Aged Care Reform – where have we been, what’s the current state of play, and where are we going?</i> Ian Yates AM, D Univ Flin, Council of the Ageing	
10:30 – 11:00am	Morning Tea and Exhibition	
11:00am	Speaker Address <i>Social Values</i> Bethany Langford, Chair, Community Transport Organisation Ltd	
11.30am	CTO Address <i>State of the Conference</i> Dianne Hallett, CEO, Community Transport Organisation Ltd	
12:00pm	Speaker Address <i>Mobility as a Service in Australia: Customer insights and opportunities</i> Stacey Ryan, Policy Manager, ITS Australia	
12.30pm	Speaker Address <i>The Role of Volunteers in Community Transport</i> Vicky Darling, Chief Executive Officer, Volunteering & Contact ACT	
1:00 – 2:00pm	Lunch and Exhibition	
2:00pm	Workshop <i>Measuring, Documenting & Reporting Wellness Outcomes in Community Transport</i> Rocellita Laccina, NCOSS Program Delivery Officer	Partner Presentation <i>Boards of Management, Cyber and NDIS</i> Gavin Deadman, Client Director, AON Risk Solutions
2:30pm	LIMITED PARTICIPANTS – CTO MEMBERS ONLY - MUST REGISTER AT CONFERENCE SIGN-IN	Partner Presentation <i>Cloud Accounting is more than bank feeds</i> Brendan Lucas, Director, Hopscotch Accounting
3.00pm	Speaker Address <i>The NDIS and Transport</i> John Carrigan, Senior Sector Support Consultant, National Disability Services	
3:30 – 4.00pm	Afternoon Tea and Exhibition	
4:00 – 5.00pm	CTO Annual General Meeting	
6:30pm	Welcome Drinks	
7:00pm – 11:00pm	Conference Gala Awards Dinner	

CONFERENCE PROGRAM DAY 2

Tuesday, 9th October 2018

8:30am – 9:00am	Registration
9:00am	Welcome to Conference - Michael Pope, Master of Ceremonies
9:10am	Speaker Address A NSW State perspective on National Reform solutions To be advised
9:30am	Panel Discussion – 1 hour Reform, reform, reform: Impact and Consequence
10:30am – 11:00am	Morning Tea and Exhibition
11:00am	Presentation Tennant Creek Community Transport & A Unique Northern Territory Perspective David Denmark, Independent Consultant
11.30am	Presentation Documenting and Measuring Passenger Outcomes in Community Transport – Innovative use of Technology and Evidence Based Practise Andrew Clark, Independent Consultant
12:00pm	Speaker Address An update from the Australian Community Transport Association (ACTA) Lyndon Stevenson, Chair, Australian Community Transport Association (ACTA)
12:30pm	Speaker Address Mobile Technology Solutions Trystan Eeles, Co-Founder, Liftango
1:00pm – 2:00pm	Lunch and Exhibition
2:00pm	Speaker Address Driverless Cars Evan Walker, Director, Smart Innovation Centre
2:45pm	Day 2 Wrap up - Michael Pope – Master of Ceremonies
3:00pm	Conference Wrap