



community transport organisation.

membership prospectus.



2022.

our core values.



we care about all people.

we support our members.

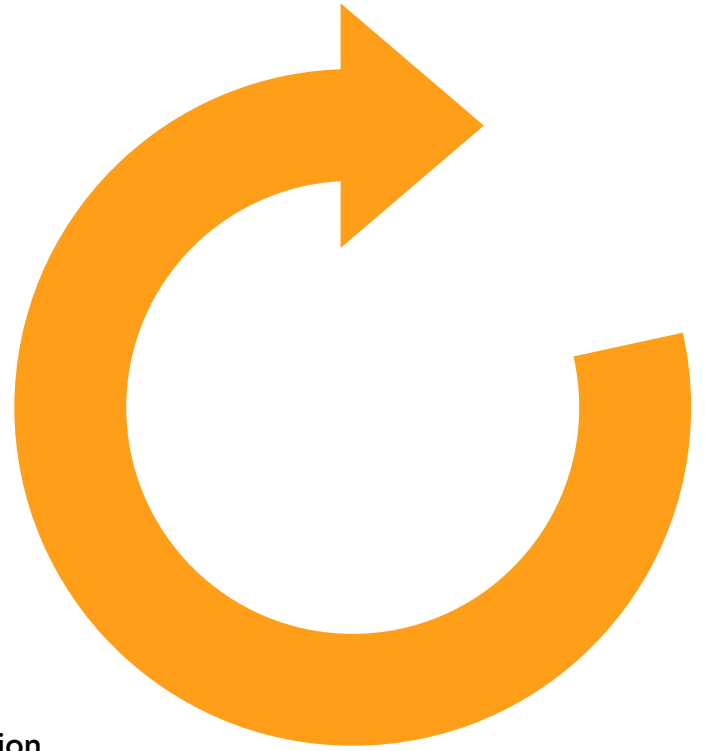
we advocate to government.

we respect our staff, members & the wider community.

we innovate and adapt towards change.

we always act with integrity.

join us.



Membership with the Community Transport Organisation (CTO) ensures your organisation is aligned with a strong and supportive community, working together to build the longevity of Community Transport.

The CTO is the Peak Body for Community Transport, providing valuable support and enriched transport specific programs focused on building capacity, innovation and growth for the sector.

The CTO partners with members to build a transport sector that is responsive to the local environment, flexible and innovative.

We envision a Community Transport Sector that is aspirational and innovative. A human centric sector which focuses on connection and wellbeing. Where we support individuals, share tools, relationships and resources for a thriving transport ecosystem.

Membership with the CTO means that you will benefit from leadership, advocacy, lobbying, relationship building, networking, information and resource pathways, education, innovative thought and research to drive change toward a strong, inclusive, vibrant and cutting edge community transport sector.

The voice of Community Transport, the CTO seeks collaborations with a vast range of stakeholders, to challenge the status quo, to carve a path toward a vital Community Transport Sector.

Please join us on this critical journey.

CTO Board Members & Management left to right:
Paddianne Archdale, Tara Russell, Ben Jackson, Kathy
Dickson, Isaac Smith, Vicki Lennox.
Missing from photo: Greg Stanger, Debbie Organ, Sally
Walters, Kathryn Akre



message from the Board.

The Community Transport Sector finds itself at the centre of reform, transition and change. To be a part of the sector at this time, is indeed a privilege. Community Transport is a diverse and critical service for our communities across metro, regional, rural and remote areas. The CTO Board embraces its obligation to support each other, to embrace all perspectives and to find a way forward to ensure a strong and vital Community Transport Sector remains available for all Australian communities.

The CTO Board will continue to invest in sector research that supports advocacy from a place of strength. Drawing upon independent empirical data to support the impact that Community Transport has on community. This will allow us to look forward, and to set a strong and relevant strategic direction.

There is still a long way to go – We welcome you to join us on this journey.

Join us, as we work toward a vision of a community that is entirely connected through transport.



The background of the image is a dimly lit interior of a bus. Several passengers are visible, mostly from the back, looking towards the front. The lighting is warm and somewhat low-key, creating a sense of a shared space. The text is overlaid in the center of the image.

↻ our vision.
**a community that is entirely
connected through transport.**

↻ our mission.
**to support all members to provide
inclusive, equitable and
affordable transport to the
community.**

member benefits.

CTO memberships gives you and your organisation access to:

Strong Information Pathways - weekly newsletter and Industry knowledge-based webinars (two per month).

Relevant and current website plus CT Solutions for peer connections and discussions - keeping the sector connected.

Issues identification, risk mitigation and solution finding.

Advocacy through Government, both State and Federal.

Participation in sector wide research, consultation and discussion forums.

Partner with members to plan and innovate for future efficiency, productivity, growth and sustainability.

Annual conference October 2022.

Representation at stakeholder forums like ACTA, ACCPA, ACOSS, ATAC and more.

Access to Partner relationships.

Training and professional development support.

Cultivation of strong cross sector stakeholder relationships.

Marketing and Communications resources and support.

Strong sector leadership.

our actions.

Partner across community, government and private sector to enhance the position of the CTO members and the industry as a whole.

Advocacy at the highest levels of the Federal Government to express the position of community transport within the Support at Home Reform consultation.

Advocate for the need for inclusive, accessible and affordable transport to keep communities connected.

Promote the wellbeing benefits of transport access and the necessary role transport plays in maintaining independence and connectedness.

Seek capacity building opportunities for member organisations that support better, smarter and more efficient business development.

Create the space for organisations to collaborate, communicate and innovate together for the mutual promotion of the sector.

membership levels.



category one.

CTO aims to ensure that membership is inclusive and attainable for all members small, large and in between.

Category 1 membership is available to an entity that provides community transport services within NSW. This may be a funded service (CHSP or CTP).

- ✓ Have voting rights at general meetings
- ✓ Access only website resources
- ✓ Weekly e-newsletters
- ✓ Sector updates
- ✓ Access to CTO hosted webinars
- ✓ Shared posts on CTO social media
- ✓ Ability to stay connected with sector news
- ✓ Ability to feed into the CTO advocacy and networking platforms
- ✓ Have your voice heard
- ✓ Surveys
- ✓ Social media support
- ✓ Access to corporate partnership discounts
- ✓ Discounted CTO Conference and events ticketing

See Fee Schedule.

category two.

Category 2 membership is available to an entity that provides community transport in any other state or territory, or an entity that does not provide community transport but has a transport interest

- ✓ Can attend general meetings but do not have voting rights
- ✓ Access to CTO hosted webinars
- ✓ Access only website resources
- ✓ Weekly e-newsletters
- ✓ Sector updates
- ✓ Shared posts on CTO social media
- ✓ Ability to stay connected with sector news
- ✓ Have your voice heard
- ✓ Discounted CTO Conference and events ticketing

Annual fee \$500.



mentorship program.

This category is open to community transport providers operating within NSW, and who fall within Level 1 on the membership fee structure.

The Mentorship Program is an aspirational program that aims to expand membership to include organisations who otherwise may not be able to enjoy the support and benefits provided by the CTO.

To apply for this category of membership, please tick the box on the attached form.

You will be asked to fill in an additional application form specific to the mentorship program which will allow the CTO to match you with a partner who will complement your skill and experience.

We then facilitate your relationship in order to ensure you both get the most out of the match.

You will be required to provide 2020 audited financials as a part of the application.

Members who qualify for this scheme will:

- Receive allocated grant funding to cover their Category 1 membership Fees.
- Benefit from all CTO member benefits as outlined in Category 1.
- Be paired with a complimentary mentor.

The mentorship relationship is designed to provide a level of support mutually agreed upon by both parties.

The goal is to provide advice and guidance, greater understanding of the sector, and ultimately to build a safe and supportive relationship that promotes stability and growth.

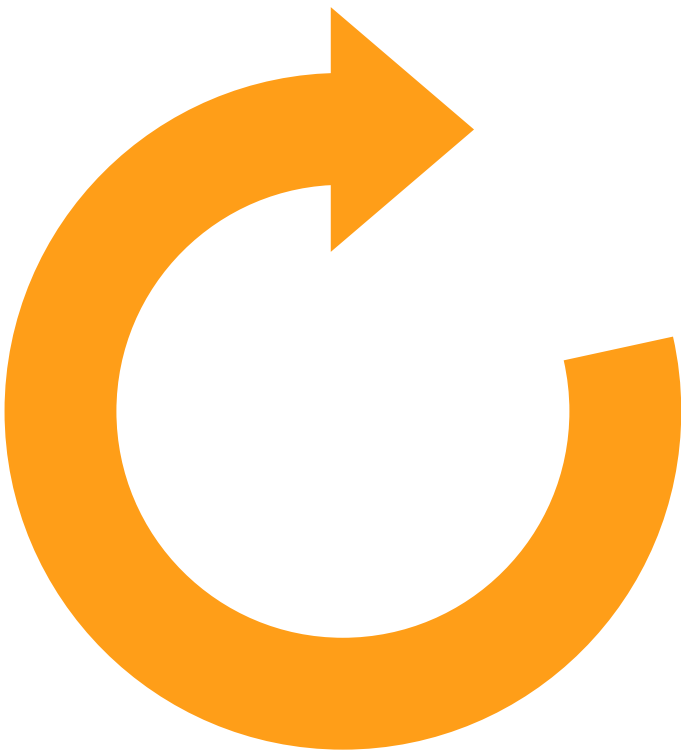
The program seeks to strengthen our sector and provide growth and leadership opportunities to both mentors and mentees.

If you have any questions about this initiative, please do not hesitate to reach out for a discussion.

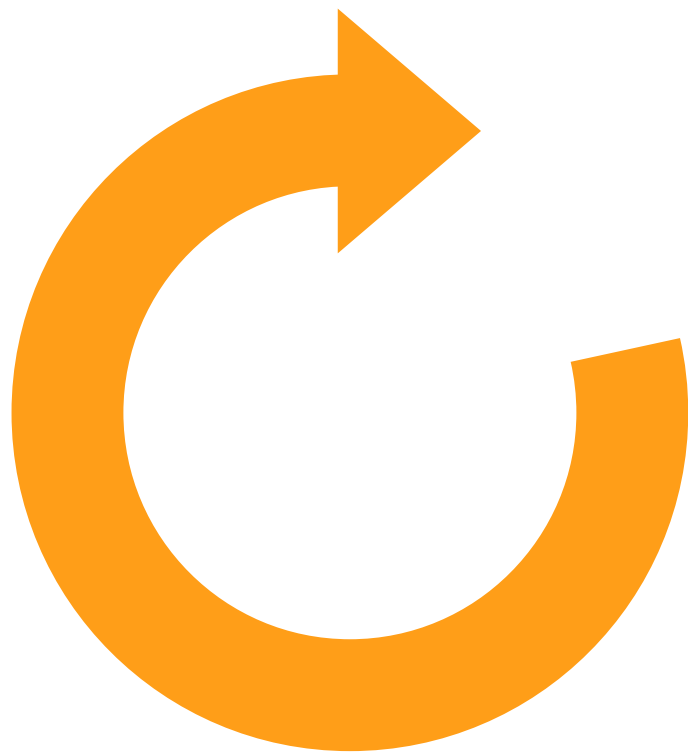


fee schedule.

Level	Annual Income	Maximum Income	Annual Fee
Level 1		<\$150,000	\$500
Level 2	\$150,000	\$300,000	\$950
Level 3	\$300,000	\$500,000	\$1650
Level 4	\$500,000	\$1,500,000	\$2750
Level 5	\$1,500,000	\$3,000,000	\$3250
Level 6	\$3,000,000+		\$3750



how to join.



If you are an existing member or want to join the CTO for the first time, fill in the membership form www.cto.org.au/join and pay online via credit card.

If you require an invoice or have any questions please contact us.

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